

EDGEWARE SERVICE PORTFOLIO	
PROFESSIONAL SERVICES	Network Audit
	Online Monitoring
	System Customization
	Deployment
TRAINING	Edgeware TV System Advanced
	Edgeware TV System Overview
	OTT/IPTV Overview
MAINTENANCE & SUPPORT	Premium
	Basic



## MAKE SURE YOUR EDGEWARE TV CDN IS OPTIMIZED FOR TODAY'S AND TOMORROW'S NEEDS

The Network Audit Service enables you to stay on top of your Edgeware TV CDN making sure it has the best performance and quality to deliver your OTT TV and IPTV content to the end users in the best possible way. The service provides a review of the status of the network to discover potential bottlenecks or performance limitations that could risk lowering the viewing experience for your customers.

### WHAT IT DOES

The Network Audit Service provides a thorough status review of your installed Edgeware TV CDN to make sure it is optimized for its task of delivering OTT TV and IPTV content to your end customers.

The service verifies the performance and quality of the Edgeware network equipment. In addition it includes testing of surrounding equipment such as network equipment, encoders and NAS.

Through detecting potential bottlenecks, proposing configuration changes & software upgrades, and evaluate the design it is the best assurance to make sure your end users get an amazing viewing experience.

### KEY FEATURES & BENEFITS

- ✓ Verify and approve TV CDN architecture and implementation by Edgeware experts
- ✓ Early indication of potential network issues allows time to fix the problems before end customers are affected
- ✓ Improvement recommendations provided in order to optimize the TV CDN
- ✓ Recommendation for how to scale the TV CDN in the best way to cater for expanded service offerings and customer growth

### HOW IT WORKS

1. The customer provides a list of installed network elements that the audit should encompass, as well as giving access to the equipment.
2. Edgeware experts perform the audit, preferably on-site in customer's premises. Remote audit can also be performed.
3. A report is delivered to the customer stating audit findings and recommendations for network enhancements are presented.
4. If there is a need for urgent improvements this is reported during the audit process.

## HOW TO DELIVER

The Network Audit Service is preferably performed on-site in customer's premises, but can also be remotely performed in close cooperation with the customer's engineers.

## NETWORK AUDIT SERVICE - SPECIFICATION

### NETWORK AUDIT SERVICE

System architecture review
Network element configuration audit
Alarm log review
Verification of physical implementation
Search for potential capacity limitations
Review of software levels in use

### FOR MORE INFO ON RELATED SERVICES, PLEASE SEE:

- [Online Monitoring Service Data Sheet](#)
- [System Customization Data Sheet](#)
- [Deployment Service Data Sheet](#)
- [Training Services Data Sheet](#)
- [Maintenance & Support Data Sheet](#)