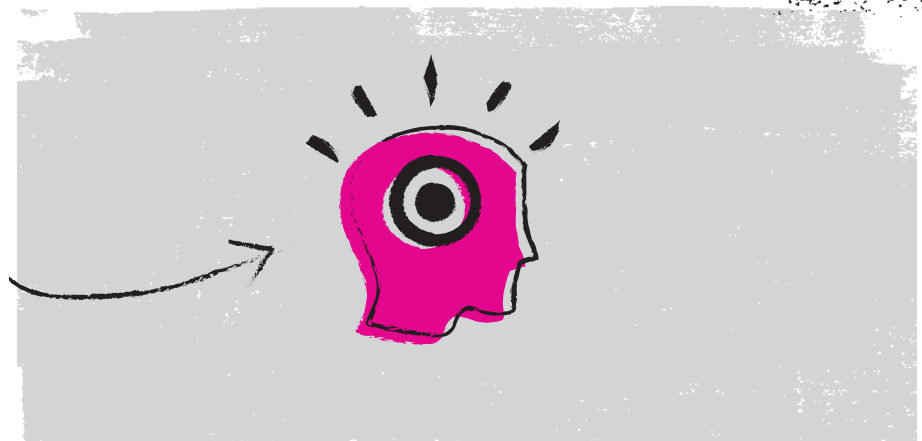


EDGEWARE SERVICE PORTFOLIO	
PROFESSIONAL SERVICES	Network Audit
	Online Monitoring
	System Customization
	Deployment
TRAINING	Edgeware TV System Advanced
	Edgeware TV System Overview
	OTT/IPTV Overview
MAINTENANCE & SUPPORT	Premium
	Basic



LEARN HOW TO OPERATE AND MANAGE YOUR EDGEWARE TV CDN SYSTEM IN THE BEST WAY

The Training Services offer your personnel a variety of courses at different technical levels in order to be able to operate and manage your Edgeware TV CDN system in the best possible way. The courses range from high level OTT/IPTV overview to advanced Edgeware TV system, making it possible to find the right technical level for your engineers. The delivery of the courses vary from teacher-led instructions, exercises in lab environment to on-line alternatives.

WHAT IT DOES

Our Training Services are designed to give you the required system knowledge to operate and manage your Edgeware TV CDN. Through a range of offered courses you can find the right technical level for the various roles in your organization. Currently, three levels of training courses are offered. The OTT/IPTV Overview course provides a generic overview of the OTT/IPTV technologies and services. The Edgeware TV System Overview introduces the students to the Edgeware system and products, while the Edgeware TV System Advanced provides a detailed understanding, configuration and trouble-shooting of the system.

KEY BENEFITS

- ✓ Variety of courses providing right-sized level of training for different roles in your organization
- ✓ Courses delivered in different formats to maximize value; teacher led presentations and demos, exercises in lab environment and on-line alternatives
- ✓ Provides knowledge on how to operate and manage your Edgeware TV CDN in the most optimized way

HOW IT WORKS

1. Select the appropriate course(s) for your need.
2. Make sure the recommended pre-requisites for each course are fulfilled in order to maximize the value for each student.
3. Teacher-led training can be held on customer premises.
4. On-line courses are given in modules of approximately 40 minutes with tests after each module.

HOW TO DELIVER

The Training Services are delivered as teacher-led presentations and live system demos, hands-on lab exercises and/or as on-line alternatives.

TRAINING SERVICES - COURSE SPECIFICATIONS

OTT/IPTV OVERVIEW
2 days
Generic overview of OTT/IPTV in general
Principle technologies and services
Ecosystem architecture
How to build and operate

EDGEWARE TV SYSTEM OVERVIEW
3 days
Edgeware products and solutions
Streaming technology
Use cases: <ul style="list-style-type: none"> • live TV • start-over TV • catch-up and nPVR • Video on Demand
Content protection in Edgeware TV Repackager
Network engineering
System configuration
Monitoring and TV Analytics
Customer solution (if applicable)

EDGEWARE TV SYSTEM ADVANCED
3 days
Summary from overview course
Daily operation and maintenance
Upgrades and re-configurations
Use case exercise: live TV
Use case exercise: start-over TV
Use case exercise: catch-up and nPVR
Use case exercise: Video on Demand
Digital Rights Management
Troubleshooting

FOR MORE INFO ON RELATED SERVICES, PLEASE SEE:

- [Network Audit Service Data Sheet](#)
- [Online Monitoring Service Data Sheet](#)
- [System Customization Data Sheet](#)
- [Deployment Service Data Sheet](#)
- [Maintenance & Support Data Sheet](#)